

Purchase Card Features and Definitions

<p>Annual Iemas benefit Annual Iemas benefit on purchases is paid out in November every year (excluding fuel purchases).</p>	<p>Amount must be settled in full Kindly note that this is a purchase card and that the amount spent during the buying month on your straight facility must be settled in full at the end of the next month.</p>
<p>Card fees You only pay R28.50 per month inclusive of VAT and members aged older than 63 pay only R17.10 per month inclusive of VAT.</p>	<p>Iemas buying month The Iemas buying month is the period during which purchases can be made with the Iemas card. A buying month is the period between the sixth (6th) of the month and the fifth (5th) of the following month.</p>
<p>Budget facility available For those who qualify, a budget facility is available. The minimum value of a budget transaction is R300.00, payable from 3 to 60 months without a deposit being required.</p>	<p>Budget to cash facility The amount available on your budget facility can be converted into cash.</p>
<p>Purchase card balance SMS Balance space and your member number to 35522 (SMS costs R3.00). The balance will be sent programmatically to the main card holder's cell number. Available on a 24/7 basis.</p>	<p>Card validity period Your Iemas purchase card is valid for 4 years after which you will automatically receive a new card free or charge.</p>
<p>Limit increase Please contact the Iemas Contact Centre on 0861 043 627 or card@iemas.co.za for temporary or permanent card limit increases.</p>	<p>Monthly statement You will receive a free detailed monthly statement. Please ensure that your e-mail address is updated on our system.</p>
<p>Apply for additional cards for loved ones You, as the Iemas member, are the holder of the account and responsible for the payment of all purchases made with your own and/or additional cards. You decide on the account limit for your own card, as well as the additional cards.</p>	<p>Card collection Cards will be sent via registered mail or you can collect the card at your nearest Iemas branch. Your card can be couriered to a physical address, but it will be at your cost.</p>

FAQ's

<p>Can my card transact at any pay point? Only a Nedbank or ABSA machine can be used. Any other machine will decline the purchase.</p>	<p>What to do if my card is lost or stolen? Immediately phone Nedbank on 0800 110 929 and report the card as lost or stolen.</p>
<p>Can the purchase card transact outside the South African border? All purchase cards can transact within the SA border only.</p>	<p>My purchase card transaction is declined, what is the reason? It can be that you have reached or exceeded your card limit. Please contact the Iemas Contact Centre on 0861 043 627 during office hours or Nedbank on 0860 321 222 after hours.</p>

Suppliers

The Iemas Purchase Card can transact at over 10 000 suppliers nationally. A list of Iemas suppliers is available on our website at <https://www.iemasfinancialservices.co.za/card/suppliers-directory>.

